

CARE AND MAINTENANCE GUIDE

LVT and Rigid Core Vinyl Flooring

DAILY MAINTENANCE:

Note: Vinyl flooring is waterproof and exposure to moisture from normal daily activities will not affect its structural integrity and stability. However, prolonged exposure to water and other liquids may promote unhealthy growth of bacteria and mildew, therefore it must be avoided.

1. Sweep, dust mop or vacuum your floor regularly to remove any particles that could cause abrasion or scratch your floor.
CAUTION: Vacuums with a beater bar or power rotary brush head can damage a floor and should never be used.
2. Use a damp mop to remove spots and soil.
3. For difficult to clean spots or stains, use solution of mild detergent or cleaner marketed and sold to be used for luxury vinyl tiles flooring. Rinse thoroughly and soak up residual water completely.
CAUTION: Floor will be slippery when wet.
4. Do not use acetone, i.e., nail polish remover, or other strong solvent.
5. Do not use chlorinated solvents.
6. Do not use wax or varnish coating.
7. Do NOT use a steam cleaner.
8. Do not leave any amount of liquids (water, juice, soft drinks, spills, etc.) on the floor. Clean any wet spots immediately.
9. Do not use steel wool or scouring powder which will scratch the floor.

BRANDED OFF-THE-SHELF FLOOR CARE PRODUCT:

- If you choose to use a store-bought product, test the product in a non-conspicuous area (i.e., closet, corner, or scrap pieces) for potential adverse side effects. Always read the instructions ensuring it is formulated for vinyl covering that you purchased.

PREVENTIVE MAINTENANCE:

- Protect your floor when using a dolly for moving furniture or appliances. Protective sheets and/or plywood may be needed. Never slide or roll heavy furniture or appliances across the floor.
- Place protective pads beneath furniture legs and other heavy objects.
- Do not use rubber backed rugs.
- Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas.
- Rearrange furniture and rugs periodically to avoid uneven color and shade changes from light exposure.
- Avoid exposure to extreme sunlight. Close curtain or blinds during such times.
- Use protective mats beneath rolling chairs.
- Keep furniture casters clean.
- Use soft non-rubber wheels for office chairs.
- Keep pets' nails trimmed.
- Remove shoes with cleats, spikes or exceptionally pointy heels before walking on the floor.

CLIMATE MAINTENANCE:

- Care should be taken to control temperature. Extreme temperature changes may result in unacceptable thermal expansion or contraction. Temperature range is 60°F-75°F and relative humidity (RH) of 35%-55%.
- Avoid direct exposure to sunlight. It will cause the floor to expand and resulting in irreversible edge peaking.
- Exposure to cold air can cause it to contract resulting in gaps between the planks.
- Use shades or blinds to reduce heat due to sunlight. Deflect hot air from heat register or fire place.
- Do not expose to the core to alkaline or basic or alkaline liquids, like caustic solution. It will affect the rigid core.

FLOOR REPAIR:

- Very light and small surface scratches can be repaired with a staining “touch up” pen of the appropriate color.
- Slightly deeper scratches can be repaired by means of colored putty and or stains. Fill the scratches with the putty. Level with putty knife. Wipe off excess putty.
- Very deep scratches may require the replacement of the planks.